

Letter

ingenieros

“La experiencia, nuestro principal valor”

QUALITY AND ENVIRONMENT POLICY

The executive team of LETTER INGENIEROS S.L. aware of its environmental impact and the need to provide a competitive service that meets the expectations of our customers, establishes the present Quality and Environment Policy, whose objective is to apply continuous improvement to guarantee a satisfactory experience for the users of our services and energy management products with the least possible impact.

For this LETTER INGENIEROS S.L. assumes as its own the following principles in the performance of its activities:

- The continuous improvement of the processes and the search for alternatives that allow an increasing, environmental sustainability of our activities.
- Compliance and constant updating of the requirements derived from environmental and other legislation applicable to the activities of Letter Ingenieros S.L., as well as the commitments acquired with our clients.
- Involvement of all the staff of Letter Ingenieros S.L. in the achievement of the objectives of Quality and Environment and processes of continuous improvement.
- Prevention of inherent contamination when carrying out our services and complementary activities developed in our office.
- Provide a high quality in the services provided, respecting the environment.
- Maximum satisfaction of our customers.

Assuming its commitment, the Management ensures the availability of the means and resources necessary for the establishment, evaluation and achievement of those objectives that allow developing the guiding principles of our commitment to Quality and the Environment.

Signed By



Date

15/01/2017